

Water and Wastewater Adjustment Request Form

Name on Account: Service Address: Phone Number: Date leak was noticed: Date repaired: Reason for Request for Adjustment: Have you attached repair receipts? (This is required for any adjustment consideration) Yes No Do Not Have Types of Adjustments X APPLICABLE AREA Frozen or burst pipes due to heating appliance failure	Request Date:	Account Number:	
Nature of Adjustment Request: Date leak was noticed: Date repaired: Reason for Request for Adjustment: Have you attached repair receipts? (This is required for any adjustment consideration) Yes No Do Not Have Types of Adjustments X APPLICABLE AREA	Name on Account:	Email Address:	
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Types of Adjustments X APPLICABLE AREA			
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Frozen or burst pipes due to residence not occupied			
Faulty or ruptured hot water heater			
Leak caused by vandalism			
Other major leak – out of customer control			
Major leak where considerable work and time needed for repair			
Other: (explain)			
Explain other details of pertaining to your Request:			
Administration only:	Administration only:		
	•		
Manager of Underground Services Operations Support	Manager of Underground Services	Operations Support	
Director of Engineering and Notice to Customer:	Discrete of Engineering and	Notice to Customer:	
Infrastructure Date:		Date:	
By: Copy to account:		By:	
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